

Miami County Department of Job and Family Services: Please call us at **937-440-3471** or Fax **937-335-2225**

Miami County Department of Job & Family Services Website: www.miamicountyohio.gov >Job-Family-Services

Adult Protective Services: To report adult abuse, neglect, or exploitation please call 937-440-3471 and select option 1. You may also fax 937-335-2225.

Child Protective Services: Call 937-335-4103 or Fax 937-339-7553

Public Assistance (Cash, Food, and Medicaid)

- Apply for Cash, Food, and Medical Assistance: www.benefits.ohio.gov
- OWF EPPI Card: 1-866-320-8822
- SNAP EPPIC Card: 1-866-386-3071
- Medicaid Hotline: 1-800-324-8680
- Managed Care Selection: 1-800-324-8680 or www.ohiomh.com
- Report Fraud: <http://jfs.ohio.gov/fraud>
- E-Mail documents to Miami County JFS: Miami-Documents@jfs.ohio.gov

Unemployment

- File a claim: <http://www.unemployment.ohio.gov/> or 1-877-644-6562
- Videos to offer guidance: <http://jfs.ohio.gov/ouio/HowToVideos.stm>
- Complete Unemployment Activities: www.ohiomeansjobs.com. Select “Individuals Get Started” then select “Unemployment Insurance Claimants”.

OhioMeansJobs

- Videos to offer guidance for job seekers: <http://jfs.ohio.gov/ouio/HowToVideos.stm>
- For information on WIOA call 937-440-3465

Publicly Funded Child Care

- Apply for Child Care: <http://jfs.ohio.gov/cdc/Page4.stm>
- Provider Search: <http://childcaresearch.ohio.gov/>
- Miami County Child Care email for sending forms, documents, and asking questions: childcare-Miami@JFS.ohio.gov

Child Support Enforcement Agency

- General Information: <https://jfs.ohio.gov/OCS>
- Web Portal (Obtain Information, View/Print Support Payment Information, Message county CSEA, Request Updates): <http://jfs.ohio.gov/OCS/index.stm>
- Make Child Support Payments:
 - Online - <https://oh.smartchildsupport.com> for payments from checking or savings account or credit card.
 - Phone - Credit card payments may also be made by calling 1-888-965-2676 option 5 (must have a valid email account).
 - Mail – Personal check, money order, or cashier’s check made payable to Ohio Child Support Payment Central. Must include Payor name, SETS case number, Court order number, and the amount to be applied to each case if making payments on multiple cases. May also include payor’s social security number (optional). Mail via standard US mail to
Ohio CSPC
PO Box 182372
Columbus, OH 43218-2394
- Child Support Recipients: Information about smiOne card balance and transaction history, access <https://smionecard.com> or call 1-855-279-2744. You may also contact the IVR line at 1-800-860-2555 (TDD 1-866-500-3784) to obtain balance and payment information.